



Keep the technical equipment outside. Only cosiness stays inside.

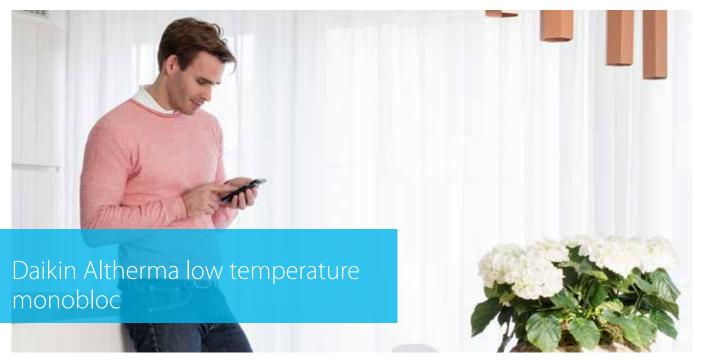
The new Daikin Altherma Monobloc



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The reversible air-to-water heat pump monobloc system is the ideal system for users that have limited installation space inside. Delivering cutting-edge performance within the market's most compact monobloc outdoor unit, Daikin Altherma low temperature monobloc offers heating and cooling, with an optional connection to provide domestic hot water

### A simple solution

The monobloc system combines all the features of heating and cooling (with optional domestic hot water) into one unit

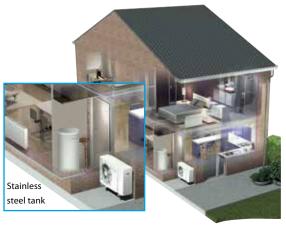
- Quiet and space-saving design that's easy to commission and install
- All hydraulic components are combined into one outdoor unit
- Reliable operation is guaranteed, even with outdoor temperatures as low as -25°C
- > Combine with an **ECH<sub>2</sub>O** thermal store to provide thermal support
- Combine with a stainless steel tank for domestic hot water

#### High performance

- > Improved seasonal efficiency ErP label up to A++
- > High capacity at low ambient temperatures
- Connection to new stainless steel DHW tank (EKHWS(U)-D) with improved energy efficiency label B

#### Easy installation

- Sealed refrigerant means there is no need for refrigerant handling or F-gas qualifications
- > Key hydraulic parts reduce the risk of installation errors and need for external parts such as expansion vessel, pump or isolation valves
- Fewer components lower the installation time and help maximise profits on the job



#### Year-round reliability

- > Delivers higher heating capacity at low ambient temperatures
- > Flow temperatures up to 55°C, perfect for new build applications using UFH
- Reliable operation is guaranteed, even with outdoor temperatures as low as -25°C
- > Equipped with optional backup heater

#### Easy connection

> The LAN adapter allows to control the unit via the heating app

## The 5-7 kW range of Daikin Altherma monobloc





- > Back-up heater less models
- > Separate indoor wiring centre (control box)
- > Separate back-up heater kit





## The 11-16 kW range of Daikin Altherma monobloc





- > Smaller casing
- Back-up heater less models and models with 3V integrated back-up heater for maximum installation flexibility
- > 1 ph and 3 ph models
- > Reversible and heating only models
- > LAN Adapter connection
- > A++ heating energy label (from G to A++)





\*-36% compared to current monobloc



# Daikin Altherma low temperature monobloc

## Reversible air to water monobloc system, ideal when indoor space is limited

- Compact reversible monobloc for space heating & cooling with optional domestic hot water
- > Compact heating only monobloc for space heating with optional domestic hot water
- > Fuss-free installation : only water connections required
- > Reliable operation even when -25°C outside thanks to frost protection features such as free hanging coil
- > COP up to 5













Single Unit			EBI	.Q/EDLQ	05CV3	07CV3	05CV3	07CV3		
Space heating	Average climate	General	ηs (Seasonal space heating efficiency)	%		12	25			
	water outlet		SCOP		3.20	3.22	3.20	3.22		
	55°C		Seasonal space eff. class	heating		A-	++			
	Average climate	General	ηs (Seasonal space heating efficiency)	%	172	163	172	163		
	water outlet		SCOP		4.39	4.14	4.39	4.14		
	35°C		Seasonal space eff. class	heating		A-	++			
Heating capacity	Nom.			kW	4.40(1) / 4.03(2)	7.00(1) / 6.90(2)	4.40(1) / 4.03(2)	7.00(1) / 6.90(2)		
Cooling capacity	Nom.			kW	3.88(1) / 3.99(2)	5.20(1) / 5.15(2)		_		
Power input	Cooling	Nom.		kW	0.950(1) / 1.93(2)	1.37(1) / 2.69(2)		-		
	Heating	Nom.		kW	0.880(1) / 1.13(2)	1.55(1) / 2.45(2)	0.880(1) / 1.13(2)	1.55(1) / 2.02(2)		
COP					5.00(1) / 3.58(2)	4.52(1) / 3.42(2)	5.00(1) / 3.58(2)	4.52(1) / 3.42(2)		
EER					4.07(1) / 2.07(2)	3.80(1) / 2.10(2)		-		
Dimensions	Unit	HeightxW	'idthxDepth	mm		735x1,0	90x350			
Weight	Unit			kg	76.0	80.0	76.0	80.0		
Operation range	Heating	Water side	e Min.~Max.	°C	15 ~55.0					
	Cooling	Ambient	Min.~Max.	°CDB	10.0	-43.0		-~-		
			e Min.~Max.	°C	5.00	~22.0	-~-			
	Domestic	Ambient	Min.~Max.	°CDB		-25.0	~35.0			
	hot water	Water side	e Min.~Max.	°C	25~	-80	25-	~80		
Refrigerant	Type					R-4	R-410A			
	GWP						)88			
	Charge			kg	1.30	1.45	1.30	1.45		
	Charge			TCO2Eq	2.714	3.027	2.714	3.027		
	Control						(electronic type)			
Sound power level		Nom.		dBA	61	62	61	62		
	Cooling	Nom.		dBA	63			-		
Sound pressure	Heating	Nom.		dBA	48	49	48	49		
level	Cooling	Nom.		dBA	48	50				

Wiring centre			EK2CB07CV3					
Casing	Colour			White				
	Materia	I		Precoated sheet metal				
Dimensions	Unit	HeightxWidthxDepth	mm	360x34	40×97.0			
Weight	Unit		ka	4.	00			

Back-up heater	kit			EKMBUHC3V3	EKMBUHC9W1			
Casing	Colour			White				
	Material			Precoated sheet metal				
Dimensions	Unit	HeightxWidthxDepth	mm	560x2	50x210			
Weight	Unit		kg	11.0 13.0				

<sup>(</sup>I) Cooling Ta 35°C - LWE 18°C (DT = 5°C); heating Ta DB/WB  $7^{\circ}$ C/6°C - LWC 35°C (DT = 5°C) (2) Cooling Ta 35°C - LWE  $7^{\circ}$ C (DT = 5°C); heating Ta DB/WB  $7^{\circ}$ C/6°C - LWC 45°C (DT = 5°C) (3) Contains fluorinated greenhouse gases



### Daikin Altherma low temperature monobloc without back-up heater

Reversible air to water monobloc system, ideal when indoor space is limited

- > Monobloc all-in-one concept including hydraulic parts
- > Separate indoor wiring center (control box)
- > LAN Adapter connection
- > Possible to combine with domestic hot water
- > Energy efficient heating only system based on air-to-water heat pump technology
- > A++ heating energy label (from G to A++)











Single Unit			EBLQ	/EDLQ	011CV3	014CV3	016CV3	011CW1	014CW1	016CW1
Space heating	Average climate	General	ns (Seasonal space heating effi	ciency)	120	123	119	120	123	119
	water outlet		SCOP		3.09	3.16	3.06	3.09	3.16	3.06
	55°C		Seasonal space heating eff. clas	SS			Α	+		
	Average climate	General	ns (Seasonal space heating effi	ciency)	156	153	149	156	153	149
	water outlet		SCOP		3.98	3.90	3.80	3.98	3.90	3.80
	35°C		Seasonal space heating eff. class	SS	A-	++	A+	A-	++	A+
Heating capacity	Nom.			kW	11.2 (1) / 11.0 (2)	14.5 (1) / 13.6 (2)	16.0 (1) / 15.2 (2)	11.2 (1) / 11.0 (2)	14.5 (1) / 13.6 (2)	16.0 (1) / 15.2 (2)
Cooling capacity (only applicable to EBLQ)	Nom.			kW	12.4 (1) / 11.6 (2)	12.8 (1) / 12.6 (2)	13.9 (1) / 13.6 (2)	12.4 (1) / 11.6 (2)	12.8 (1) / 12.6 (2)	13.9 (1) / 13.6 (2)
Power input	Cooling	Nom.		kW	3.18 (1) / 5.09 (2)	3.16 (1) / 5.14 (2)	3.56 (1) / 5.96 (2)	3.18 (1) / 5.09 (2)	3.16 (1) / 5.14 (2)	3.56 (1) / 5.96 (2)
	Heating	Nom.		kW	2.43 (1) / 3.10 (2)	3.37 (1) / 4.10 (2)	3.76 (1) / 4.66 (2)	2.43 (1) / 3.10 (2)	3.37 (1) / 4.10 (2)	3.76 (1) / 4.66 (2)
COP					4.61 (1) / 3.55 (2)	4.30 (1) / 3.32 (2)	4.26 (1) / 3.26 (2)	4.61 (1) / 3.55 (2)	4.30 (1) / 3.32 (2)	4.26 (1) / 3.26 (2)
EER (only applicable to E	BLQ)				3.90 (1) / 2.28 (2)	4.05 (1) / 2.45 (2)	3.90 (1) / 2.28 (2)	3.90 (1) / 2.28 (2)	4.05 (1) / 2.45 (2)	3.90 (1) / 2.28 (2)
SEER (only applicable to	EBLQ)				3.85	3.89	3.90	3.85	3.89	3.90
Dimensions	Unit	HeightxW	idthxDepth	mm			1,348x1,	160x380		
Weight	Unit			kg		151			154	
Operation range (3)	Heating	Ambient	Min.~Max.	°CWB	-25~35					
		Water side	Min.~Max.	°C	25~55					
Operation range (3)	Cooling	Ambient	Min.~Max.	°CDB			10~	-46		
(only applicable to EBLQ)		Water side	Min.~Max.	°C			5~	22		
Operation range (3)	Domestic	Ambient	Min.~Max.	°CDB	-25~35					
	hot water	Water side	Min.~Max.	°C			25-	-80		
Refrigerant	Type						R-4	10A		
	GWP						208	37.5		
	Charge			kg			3.	40		
	Charge			TCO2Eq			7.	10		
	Control			Expansion valve (electronic type)						
Sound power level	Heating	Nom.		dBA		4	66	6	4	66
	Cooling	Nom.		dBA	64	66	69	64	66	69
Sound pressure	Heating	Nom.		dBA		51	52	-	51	52
level	Cooling	Nom.		dBA	50	52	54	50	52	54

Wiring centre				EKCB07CV3 EK2CB07CV3			
Casing	Colour			White			
Material				Precoated sheet metal			
Dimensions	Unit	HeightxWidthxDepth	mm	360x34	40×97.0		
Weight	Unit		kg	4.	00		

Back-up heater	kit			EKMBUHC3V3	EKMBUHC9W1		
Casing	Colour			WI	hite		
	Material			Precoated sheet metal			
Dimensions	Unit	HeightxWidthxDepth	mm	560x250x210			
Weight	Unit		kg	11.0	13.0		



### Daikin Altherma low temperature monobloc with integrated back-up heater

## Reversible air to water monobloc system, ideal when indoor space is limited

- > Monobloc all-in-one concept including hydraulic parts
- > Separate indoor wiring center (control box)
- > LAN Adapter connection
- > Possible to combine with domestic hot water
- > Energy efficient heating only system based on air-to-water heat pump technology
- > A++ heating energy label (from G to A++)













Single Unit			EBLQ/EDL	.Q 0	11C3V3	014C3V3	016C3V3	011C3W1	014C3W1	016C3W1
Space heating	Average climate	General	ns (Seasonal space heating efficiency)		120	123	119	120	123	119
	water outlet		SCOP		3.09	3.16	3.06	3.09	3.16	3.06
	55°C		Seasonal space heating eff. class				Α	+		
	Average climate	General	ns (Seasonal space heating efficiency)		156	153	149	156	153	149
	water outlet		SCOP		3.98	3.90	3.80	3.98	3.90	3.80
	35°C		Seasonal space heating eff. class		A-	++	A+	A-	++	A+
Heating capacity	Nom.		k	W 11.2	(1) / 11.0 (2)	14.5 (1) / 13.6 (2)	16.0 (1) / 15.2 (2)	11.2 (1) / 11.0 (2)	14.5 (1) / 13.6 (2)	16.0 (1) / 15.2 (2)
Cooling capacity (only applicable to EBLQ)	Nom.		k	W 12.4	(1) / 11.6 (2)	12.8 (1) / 12.6 (2)	13.9 (1) / 13.6 (2)	12.4 (1) / 11.6 (2)	12.8 (1) / 12.6 (2)	13.9 (1) / 13.6 (2)
Power input	Cooling	Nom.	k	W 3.18	(1) / 5.09 (2)	3.16 (1) / 5.14 (2)	3.56 (1) / 5.96 (2)	3.18 (1) / 5.09 (2)	3.16 (1) / 5.14 (2)	3.56 (1) / 5.96 (2)
	Heating	Nom.	k	W 2.43	(1) / 3.10 (2)	3.37 (1) / 4.10 (2)	3.76 (1) / 4.66 (2)	2.43 (1) / 3.10 (2)	3.37 (1) / 4.10 (2)	3.76 (1) / 4.66 (2)
СОР				4.61	(1) / 3.55 (2)	4.30 (1) / 3.32 (2)	4.26 (1) / 3.26 (2)	4.61 (1) / 3.55 (2)	4.30 (1) / 3.32 (2)	4.26 (1) / 3.26 (2)
EER (only applicable to El	BLQ)			3.90	(1) / 2.28 (2)	4.05 (1) / 2.45 (2)	3.90 (1) / 2.28 (2)	3.90 (1) / 2.28 (2)	4.05 (1) / 2.45 (2)	3.90 (1) / 2.28 (2)
SEER (only applicable to	EBLQ)				3.85	3.89	3.90	3.85	3.89	3.90
Dimensions	Unit	HeightxW	idthxDepth m	m			1,348x1,	160x380		
Weight	Unit			kg		157			160	
Operation range (3)	Heating	Ambient	Min.~Max. °CV	/B	-25~35					
		Water side	Min.~Max.	°C	25~55					
Operation range (3)	Cooling	Ambient	Min.~Max. °CI	OB	10~46					
(only applicable to EBLQ)		Water side	Min.~Max.	°C	5~22					
Operation range (3)	Domestic	Ambient					-25	~35		
	hot water	Water side	Min.~Max.	°C			25-	-80		
Refrigerant	Type						R-4	10A		
	GWP						208	37.5		
	Charge			kg			3.			
	Charge		TCO	2Eq			7.	10		
	Control						Expansion valve	(electronic type)		
Sound power level	Heating	Nom.	dl		6	4	66	6	4	66
	Cooling	Nom.	dl	3A	64	66	69	64	66	69
Sound pressure	Heating	Nom.	dl	3A		51	52	5		52
level	Cooling	Nom.	dl	BA	50	52	54	50	52	54

Wiring centre				EKCB07C3V3	EK2CB07C3V3			
Casing	Colour			White				
	Material			Precoated sheet metal				
Dimensions	Unit	HeightxWidthxDepth	mm	360x3 <sup>4</sup>	40×97.0			
Weight	Unit		kg	4.	00			

	T	Marie de la companya della companya	Daikin A	Altherma LT m	nonobloc	W
	Туре	Material name	5-7 kW	11-16 kW BUH-less	11-16 kW with 3V BUH	Illustration
	LAN adapter	BRP069A62	•	•	•	200
	LAN adapter + PV solar connection	BRP069A61		•	•	
	Remote user interface (DE, FR, NL, IT)	EKRUCBL1	•	•	•	
	Remote user interface (EN, ES, EL, PT)	EKRUCBL3	•	•	•	
	Remote user interface (EN, SV, NO, FI)	EKRUCBL2	•	•	•	-
Controls	Remote user interface (EN, TR, PL, RO)	EKRUCBL4	•	•	•	
	Remote user interface (DE, CS, SL, SK) Remote user interface (EN, HR, HU, BG)	EKRUCBL5 EKRUCBL6	•	•	•	
	Remote user interface (EN, DE, RU, DA)	EKRUCBL7	•		•	
	Simplified user interface	EKRUCBSB	•	1		
	Room thermostat (wired)	EKRTWA	•	•	•	PD0 1
	Room thermostat (wireless)	EKRTR1		•	•	_ <del>+</del>
Adapter	Digital I/O PCB	EKRP1HBAA		•		
Back-up heater	Back-up heater monobloc	EKMBUHC3V3/C9W1		•		
	Bottom plate heater	ЕКВРНТН16А		•		
Drain	Drain kit	EKDK04		•		
	Remote sensor for OU	EKRSCA1		•	•	S
Sensor	External sensor	EKRTETS	•	•	•	@
	Remote sensor for IU	KRCS01-1	•	•	•	-
	Control box	EKCB07CAV3	•	•	•	
Wiring centre	Option box	EK2CB07CAV3	•	•	•	
By pass	Valve kit	EKMBHBP1	•	•	•	
Bizone	Bizone kit	BZKA7V3	•	•	•	
Others	Cable	EKPCCAB3	•			



# Why choose a thermal store or domestic hot water tank

Whether you only need hot water or you want to combine your hot water with solar systems, we offer you the best solutions to the highest levels of comfort, energy efficiency and reliability.





V

Domestic hot water tanks

Thermal store

Stainless steel tank

#### Stainless steel tanks

#### Comfort

 Available in 150, 180, 200, 250 and 300 litres in stainless steel EKHWS(U)-D

#### Efficiency

- > High-quality insulation keeps heat loss to a minimum
- > Efficient temperature heating: from 10°C to 50°C in only 60 minutes
- > Available as an integrated solution or separate tank

#### Reliability

> At necessary intervals, the unit can heat up water up to 60°C to prevent the risk of bacteria growth



## **ECH<sub>2</sub>O** thermal store: additional hot water comfort

Combine your monobloc with a thermal store to achieve the ultimate comfort at home.

- Fresh water principle: receive domestic hot water on demand while eliminating the risk of contamination and sedimentation
- > Optimal domestic hot water performance: the low temperature evolution enables high tapping performance
- > Fit for the future: possibility to integrate with renewable solar energy and other heat sources, e.g. fireplace
- Lightweight and robust build of the unit combined with the cascade principle offers flexible installation options

#### **Efficiency**

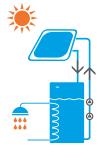
- > Fit for the future: maximise renewable energy sources
- > Intelligent Heat Storage Management: ensures continuous heating during defrost mode, and uses stored heat for space heating
- > High-quality insulation keeps heat loss to a minimum

#### Reliability

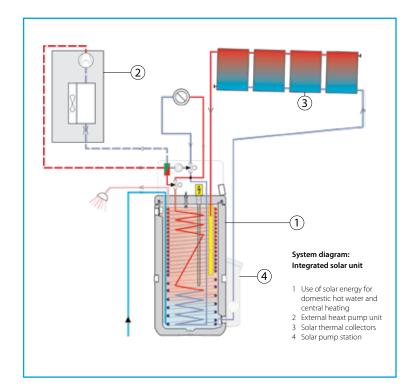
 Maintenance-free tank: no corrosion, anode, scale or lime deposits, and no water loss through the safety valve

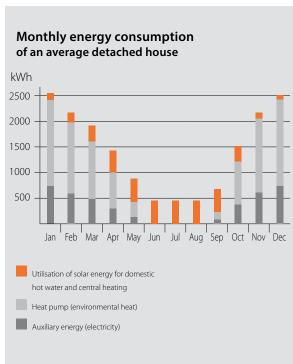
#### Pressureless (drain-back) solar system

- > The solar collectors are only filled with water when sufficient heating is provided by the sun
- > The pumps in the control and pump unit switch on briefly and fill the collectors with storage tank water
- > After filling, water circulation is maintained by the remaining pump



Drain-back solar system







### Thermal store

#### Plastic domestic hot water tank with solar support

- > Tank designed for connection with pressurised thermal solar system
- > Tank designed for connection with drainback thermal solar system
- > Available in 300 and 500 liters
- Large hot water storage tank to provide domestic hot water at any time
- > Heat loss is reduced to a minimum thanks to the high quality insulation
- > Space heating support possible (500l tank only)



Accessory			EKHWP	300B	500B	300PB	500PB	
Casing	Colour				Traffic white (RAL9016)	/ Dark grey (RAL7011)		
	Material				Impact resistant	polypropylene		
Dimensions	Unit	Width	mm	595	790	595	790	
		Depth	mm	615	790	615	790	
		Height	mm	1,650	1,660	1,650	1,660	
Weight	Unit	Empty	kg	58	82	58	89	
Tank	Water volu	ime	Ī.	294	477	294	477	
	Material				Polypro	pylen		
	Maximum	water temperature	°C		85	5		
	Insulation Heat loss kWh/24h			1.5	1.7	1.5	1.7	
	Energy eff	iciency class	ĺ		В		·	
	Standing h	neat loss	w	64	72	64	72	
	Storage vo		- 1	294	477	294	477	
Heat exchanger	Domestic Quantity			1				
_		Tube material	ĺ		Stainless stee	I (DIN 1.4404)		
		Face area	m <sup>2</sup>	5.600	5.800	5.600	5.900	
		Internal coil volume	T I	27.1	28.1	27.1	28.1	
		Operating pressure	bar		6		·	
		Average specifc thermal output	W/K	2,790	2,825	2,790	2,825	
	Charging				1			
		Tube material		Stainless steel (DIN 1.4404)				
		Face area	m²	3	4	3	4	
		Internal coil volume	T I	13	18	13	18	
		Operating pressure	bar		3			
		Average specifc thermal output	W/K	1,300	1,800	1,300	1,800	
	Pressurised solar	Average specifc thermal output	W/K	- 390.00			840.00	
	Auxiliary solar	Tube material		-	Stainless steel (DIN 1.4404)	-	Stainless steel (DIN 1.4404)	
	heating	Face area	m²	-	1	-	1	
		Internal coil volume	1	-	4	-	4	
		Operating pressure	bar	-	3	-	3	
		Average specifc thermal output	W/K	-	280	-	280	

### Domestic hot water tank

#### Stainless steel domestic hot water tank

- > Available in 150, 180, 200, 250 and 300l
- > Energy efficiency class B > Low standing losses (1,08 1,63 kWh/24h) > Pre plumbed model (SU) for UK



Accessory				EKHWS(U)	150D3V3	180D3V3	200D3V3	250D3V3	300D3V3		
Casing	Colour						Neutral white				
	Material				Epoxy coated steel / Epoxy-coated mild steel						
Dimensions	Unit	Height	Tank	mm	1,000	1,164	1,264	1,535	1,745		
Weight	Unit	Empty		kg	45	50	53	58	63		
Tank Water volume				I	145	174	192	242	292		
	Material					St	ainless steel (EN 1.452	21)			
	Maximun	n water ten	perature	°C	75						
	Insulation	n Heat loss		kWh/24h	1.1	1.2	1.3	1.4	1.6		
	Energy ef	ficiency cla	iss		В						
	Standing	Standing heat loss			45	50	55	60	68		
	Storage v	olume		I	145	174	192	242	292		
Heat exchanger	Domestic	Quantity					1				
	hot water	Tube mat	terial			St	ainless steel (EN 1.452	21)			
		Face area	1	m²	1.050	1.400		1.800			
		Internal o	oil volume	I	4.9	6.5		8.2			
		Operatin	g pressure	bar			10				
Booster heater	Capacity			kW			3	3			
Power supply	Phase/Fre	equency/Vo	oltage	Hz/V			1~/50/230				



#### Daikin Online Controller

The Daikin Online Controller application can control and monitor the status of your heating system and allows you to:

#### Monitor

- > The status of your heating system
- > Your energy consumption graphs

#### Schedule

- > Schedule the set temperature and operation
- with up to 6 actions per day for 7 days
- > Enable holiday mode
- > View in intuitive mode

#### Control \*\*

- > The **operation mode** and set temperature
- > Remotely control your system and domestic hot water

#### \*Control via the app

- > Room thermostat control for space heating and domestic
- hot water

  Leaving water temperature control for domestic hot water

  External control for domestic hot water



#### Daikin Online Heating Control

The Daikin Online Control Heating app is a multifaceted programme that allows customers to control and monitor the status of their heating system.

#### Main features

- > Equipped with GDPR (data protection)
- > Remote firmware update of LAN Adapter
- > Control over multiple unit locations



#### **EKRUCBL**\*

#### Control

- Manage space heating, cooling, domestic hot water and among others, booster mode
- > User-friendly remote control with contemporary design
- Easy to use with direct accessibility to all main functions

#### Comfort

- An additional user interface can include a room thermostat in the space to be heated
- > Easy commissioning: intuitive interface for advanced menu settings

#### **General features**

Several languages possible depending on the model, including: English, German, Dutch, Spanish, Italian, French, Greek, Russian, etc.



EKRTR1/EKRTWA

#### Control

The LCD screen of the room thermostat presents the necessary information regarding the setting of the Daikin Altherma system.

#### Comfort

An external sensor (EKRTETS) can be placed between the underfloor heating and the floor, as an alternative to the wireless room thermostat.

#### General features

- Set the temperature of the room based on measurements from the built-in or external sensor
- Off function (with integrated frost-protection function)
- > Holiday function mode
- > Comfort and reduced function modes
- Time (day and month)
- Programmable weekly timer with 2 user defined and
   5 preset programmes, with up to 12 actions per day
- > Keylock function
- > Set limits: the installer can change the upper and lower limits
- > Floor temperature protection



<sup>\*</sup> only in combination with EKRTETS

## Wired remote control for Heating



Indoor unit	EKRUCBL/EKRUCBS	1	2	3	4	5	6	7	EKRUCBS
Control systems	Class of temperature control				\	/I			
<b>*</b>	Contribution to seasonal space heating % efficiency				4	.0			

#### EKRTWA/EKRTR

## Wired remote control for Heating



				EKRTR	EKRTWA		
Dimensions	Unit	Height/Width/Depth	mm	-/-/-	87/125/34		
	Thermostat	Height/Width/Depth	mm	87/125/34	-/-/-		
	Receiver	Height/Width/Depth	mm	170/50/28	-/-/-		
Weight	Unit		g	-	215		
	Thermostat		g	210	-		
	Receiver		g	125	-		
Ambient	Storage	Min./Max.	°C	-20/60			
temperature	Operation	Min./Max.	°C	0/50			
Temperature	Heating	Min./Max.	°C	4/37			
setting range	Cooling	Min./Max.	°C	4/37			
Clock				Ye	S		
Regulation function				Proportional band			
Power supply	Voltage		V	-	Battery powered 3* AA-LR6 (alkaline)		
	Thermostat	ermostat Voltage		Battery powered 3x AA-LRG (alkaline)	-		
	Receiver	eceiver Voltage		230	-		
	Frequency		Hz	50	-		
	Phase			1~	-		
Connection	Type			-	Wired		
	Thermostat			Wireless	-		
	Receiver			Wired	-		
Maximum distance Indoor m			m	approx. 30m	-		
to receiver	Outdoor m		m	approx. 100m	-		
Control systems	Class of temperature control			IV			
<b>*</b>	Contribution to	o seasonal space heating	%	2.0			
	efficiency			2.0			

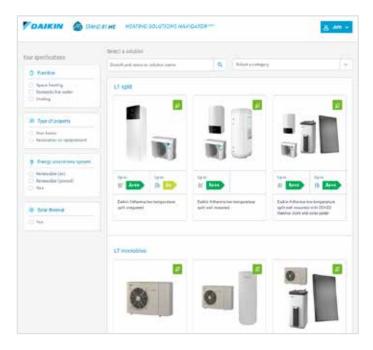


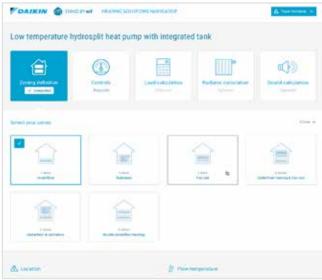
## Supporting tools

## Heating Solutions Navigator

HSN provides the best fit solution for your customers home:

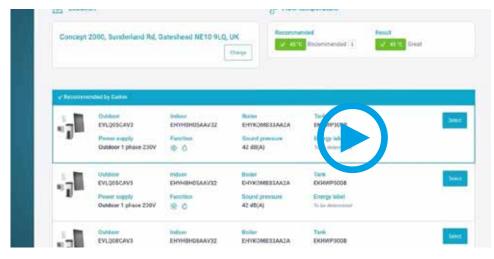
- > User-friendly interface showcases the wide array of Daikin Heating Solutions available
- > Estimation of the required heat load from a simple intuitive approach to a deeper detailed room-by-room calculation
- > Country specific elements are taken into account
- > Create custom made piping & wiring diagrams
- > Link to flue gas selection tool for gas based solutions
- > Set the configuration of your installation
- > Overview of all the options specifically for your installation
- > Quick link to the installation specific literature
- > Compare economic and ecological benefit of the Daikin solution against a conventional heating installation.
- > Storage of all your leads on you Stand By Me account
- > Easy conversion from lead to installation to invite your end user for extra after-sales services





#### Want to know more about our Heating Solutions Navigator?

> Have a look at our video on <a href="https://www.youtube.com/watch?v=RomRf4W6Ci8">https://www.youtube.com/watch?v=RomRf4W6Ci8</a>!





## Stand By Me, my climate of security





With your customer's new Daikin installation and Stand By Me service programme, you can rest assured they are benefiting from the best comfort, energy efficiency, usability and service available on the market.



#### After-sales services

**Stand By Me** offers after-sales services such as warranty extensions and maintenance contracts:

- ✓ warranty extension on parts and/or labour
- ✓ starts on commissioning date



### Quick follow-up by Daikin service partners

Daikin service partners are automatically linked with their customer after registration on <a href="https://www.standbyme.daikin.eu">www.standbyme.daikin.eu</a>.

A notification is sent when a customer purchases a maintenance contract.

Your customer is guaranteed:

- **▼** quick and reliable service
- complete installation logbook including registration documents, maintenance deadlines, repair reports



#### Key account portal

The key account portal is the perfect solution for large accounts:

- ✓ keep track of all your installations
- v project management
- ✓ remote metering (UK only)

> For more details about the Stand By Me services in your country, contact your local Daikin office.

## Business portal

- > Learn more about Daikin's units on our extranet portal: my.daikin.eu
- Receive information in a matter of seconds using our powerful search tool
- > Customise search options to only see information that is relevant for you
- > Accessible via a mobile device or computer

## E-care app

#### All-in-one app for the dealer

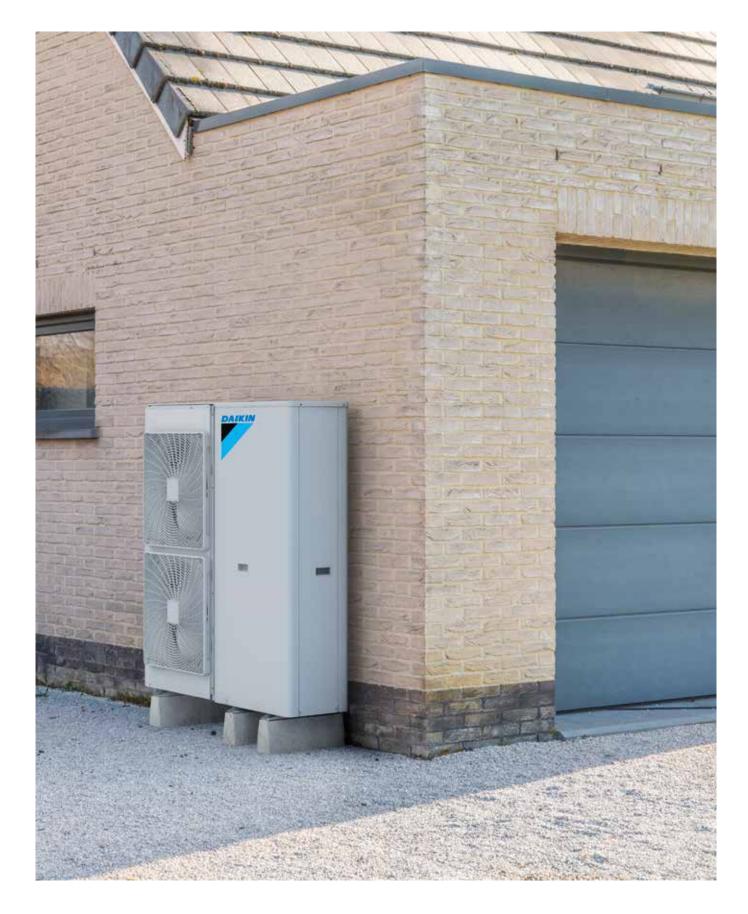
- Register your installation on Stand By Me via simple QR code scanning
- > Quick configuration of your heat pump in only 7 steps
- Diagnosis of malfunction by QR code scanning and error code input



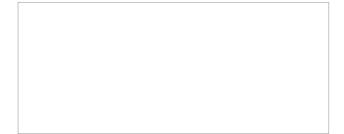
my.daikin.eu







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